

OXFORD CAMBRIDGE AND RSA EXAMINATIONS

**LEVEL 3 CERTIFICATES OF PROFESSIONAL
 COMPETENCE**

05608

UNIT 4 MANAGING NATIONAL ROAD HAULAGE TRANSPORT OPERATIONS

FRIDAY 2 DECEMBER 2011

12.45 PM – 2.45 PM

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES

Fill in all the boxes below. Use **BLOCK LETTERS**

CENTRE DETAILS

CENTRE NUMBER	CENTRE NAME

COMPUTER REF

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Northern Ireland, please tick this box

CANDIDATE DETAILS

SURNAME or FAMILY NAME	FIRST NAME	INITIALS OF OTHER FORENAMES	CENTRE CANDIDATE NUMBER

Do not open this booklet until told to do so by the Invigilator.

Answer **ALL** questions.

Write your answers in the spaces provided on the question paper. If you need any extra space to continue your answers, additional paper is provided at the back of this booklet (pages 10 - 15). Ask the Invigilator if you need further additional sheets of paper. If you need to use additional paper, you must insert the question number beside each answer and note in the question paper that the answer is to be continued.

Do **all** calculations and rough work in this booklet. Cross out any work you do not wish to have marked.

INFORMATION FOR CANDIDATES

This qualification paper is to be used together with the associated scenario provided.

The number of marks is given in brackets at the end of each question or part question.

You may use diagrams wherever they will help to answer a question.

You may use a non-programmable calculator.

You may use a dictionary.

For candidates taking the examination in Northern Ireland, the appropriate term is marked in brackets. This should be ignored by all other candidates.

FOR EXAMINERS' USE ONLY			
1		5	
2		6	
3		7	
4		8	
TOTAL =			

Ofqual Qualification Reference Number: R/103/3076

E041 1112

3 OCR currently has an amber rating for maintenance on the Operator Compliance Risk Score (OCRS).

a) Briefly describe how the maintenance Risk Score (OCRS) system works.

(2 marks)

b) Identify **TWO** factors which help to determine OCR's current score.

(2 marks)

c) Deuce Pallet Deliveries has its own maintenance facility. Edward Monk has asked you to assess whether this facility is being well run and whether it is properly equipped. Identify **SIX** items of equipment which should be available at the Deuce facility in order to meet the guidelines laid down in the VOSA Guide to Maintaining Roadworthiness. Assume that the premises are sufficiently large and well lit.

(6 marks)

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