

OXFORD CAMBRIDGE AND RSA EXAMINATIONS

**LEVEL 3 CERTIFICATES OF PROFESSIONAL
 COMPETENCE**

05609

**UNIT 5 MANAGING NATIONAL ROAD PASSENGER TRANSPORT
 OPERATIONS**

FRIDAY 11 SEPTEMBER 2009

12.45 PM – 2.45 PM

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES

Fill in all the boxes below. Use **BLOCK LETTERS**

CENTRE DETAILS

CENTRE NUMBER	CENTRE NAME

COMPUTER

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Northern Ireland, please tick this box

CANDIDATE DETAILS

SURNAME or FAMILY NAME	FIRST NAME	INITIALS OF OTHER FORENAMES	CENTRE CANDIDATE NUMBER

Do not open this booklet until told to do so by the Invigilator.

Answer **ALL** questions.

Write your answers in the spaces provided on the question paper. If you need any extra space to continue your answers, additional paper is provided at the back of this booklet (pages 13 - 16). Ask the Invigilator if you need further additional sheets of paper. If you need to use additional paper, the question number must be inserted beside each answer.

Do **all** calculations and rough work in this booklet. Cross out any work you do not wish to have marked.

INFORMATION FOR CANDIDATES

This qualification paper is to be used together with the associated scenario provided.

The number of marks is given in brackets at the end of each question or part question.

You may use diagrams wherever they will help to answer a question.

You may use a non-programmable calculator.

You may use a dictionary.

For candidates taking the examination in Northern Ireland, the appropriate term is marked in brackets. This should be ignored by all other candidates.

FOR EXAMINERS' USE ONLY			
1		5	
2		6	
3		7	
4		8	
TOTAL =			

QCA Accreditation Number: Y/103/3077

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This document consists of 16 printed pages and 4 blank pages

- b) To ensure compliance with the Declaration of Intent which the new company will make in its application, state **FOUR** road traffic convictions which drivers are required to report to the company.

(4 marks)

- 2 You have arranged for a meeting with your Workshop Manager to discuss maintenance related issues and the high operator compliance risk score. Identify and describe **FOUR** key elements of the vehicle maintenance system your engineer must operate to ensure that the risk score is reduced.

(8 marks)

SECTION B

- 5 Using the information given in the scenario; construct an organisational chart for the existing partnership to include all personnel and lines of communication. Do not include the self-employed couriers.

(10 marks)

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