

OXFORD CAMBRIDGE AND RSA EXAMINATIONS

**LEVEL 3 CERTIFICATES OF PROFESSIONAL
COMPETENCE**

05609

**UNIT 5 MANAGING NATIONAL ROAD PASSENGER TRANSPORT
OPERATIONS**

FRIDAY 5 SEPTEMBER 2008

12.45 PM – 2.45 PM

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES

Fill in all the boxes below. Use **BLOCK LETTERS**

CENTRE DETAILS

CENTRE NUMBER	CENTRE NAME

COMPUTER

9	0	8	0	5	6	0	9
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Northern Ireland, please tick this box

CANDIDATE DETAILS

SURNAME or FAMILY NAME	FIRST NAME	INITIALS OF OTHER FORENAMES	CENTRE CANDIDATE NUMBER

Do not open this booklet until told to do so by the Invigilator.

Answer **ALL** questions.

Write your answers in the spaces provided on the question paper. If you need any extra space to continue your answers, additional paper is provided at the back of this booklet (pages 14 - 17). Ask the Invigilator if you need further additional sheets of paper. If you need to use additional paper, the question number must be inserted beside each answer.

Do **all** calculations and rough work in this booklet. Cross out any work you do not wish to have marked.

INFORMATION FOR CANDIDATES

The number of marks is given in brackets at the end of each question or part question.

You may use diagrams wherever they will help to answer a question.

You may use a non-programmable calculator.

You may use a dictionary.

For candidates taking the examination in Northern Ireland, the appropriate term is marked in brackets. This should be ignored by all other candidates.

FOR EXAMINERS' USE ONLY			
1		5	
2		6	
3		7	
4		8	
TOTAL =			

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SCENARIO

1 In relation to the Operator Licensing requirements of the business:

a) explain the steps to be taken to ensure that the proposed operating centre in Wales is covered by an "O" licence and why.

(4 marks)

b) calculate the amount required to satisfy the financial standing requirement of the proposed operating centre.

(3 marks)

- b) Describe **TWO** obligations that OCR will be under and **TWO** obligations that the contractor will be under if the maintenance is contracted out.

(4 marks)

- b) what would be the legal minimum ages and categories of driving licence entitlement to be specified in the advertisements for both the bus drivers and the coach drivers?

(4 marks)

- c) from the scenario what other requirements do you need to include in the person specification for the coach drivers?

(3 marks)

7 Following the police advice regarding the damaged fence you have been asked by the directors to issue an instruction to all drivers. The instruction should cover all types of road traffic accidents.

a) Write that part of the instruction explaining when the driver must stop at the scene of an accident.

(4 marks)

8 In the light of the complaint made by RSA Travel on behalf of its customer you have decided to clarify the legal position regarding lost property for the benefit of the directors and drivers.

a) Write a procedure, to be given to the drivers, for handling property found on company vehicles or handed to them by passengers.

(4 marks)

b) Write a memorandum to the directors explaining the legal requirements that apply to lost property.

(5 marks)

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