

OCR Publications

Here to help support you.....

The OCR Publications Service provides support to all OCR centres and private customers. Our service gives you the chance to purchase a range of OCR qualification support materials in hard copy format.

Products available to purchase include specifications, past papers, mark schemes, reports and sample assessment material for GCSE and A Level qualifications. We also have products to help centres running the Asset Languages qualifications. Further details of our product range can be found overleaf.

The full range of materials available to purchase can be found in the OCR Publications Catalogue, which also provides useful information on key OCR products and services. The catalogue is produced each September and is available from your centre exams officer or online at **www.ocr.org.uk**

If you would like a hard copy of the catalogue please email **publicationsbirmingham@ocr.org.uk** or call **01223 552600**.

Our product range.....

All materials ordered via Publications are produced in hard copy format. If you would prefer to have access to electronic copies please visit the OCR website, where you will find a range of materials to download **www.ocr.org.uk**

Specifications

Produced for each qualification, the specification gives you full details of what is covered throughout the course. These are produced as bound booklets with colour covers and are useful to have in hard copy if you are unable to download and print large quantities.

Past papers

These are available for A Level, GCSE and post-19 qualifications and give you the feel of real exam conditions – these are particularly useful for sitting mock examinations.

Mark schemes

These are produced for each major qualification following an exam series; they provide a guide on how each question within a unit should be marked.

Reports

The Chief Examiner reports are produced after each exam series and provide details on the overall response to questions within the examination.

Support materials

We have a number of documents that have been produced to help support centres with our key qualifications – these include teacher handbooks, guides to controlled assessment and sample assessment material.

Asset Languages

If you are an OCR centre and are looking for an informal languages assessment tool, our Teacher Assessment Packs provide graded tasks for you to do with your learners in the classroom when convenient. The Teacher Assessment Packs are available in a range of languages, levels and context. There is also the option of buying Grade Award Certificates to celebrate your learners' success in these tasks.

How to place an order.....

Telephone

The dedicated OCR Publications order line is open **9am–5.30pm weekdays**. To speak to one of our operators please call **0870 770 6622**.

Online ordering

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Online ordering is available for centres and private customers – payment can be made either by invoice to registered centres or via credit/debit card payment. The website is connected to our stock database and is updated every 15 minutes, ensuring the most accurate stock information is available online.

To order online visit **<http://publications.ocr.org.uk>**

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Orders can be emailed to **publications@ocr.org.uk** – please provide your payment, delivery and order details.

To find out if your centre is registered for online ordering or if you have a problem logging into your account, please call **01223 552636**.

Meet the Team

Our dedicated team are here to help

Rachel Davis

Publications Manager



I am responsible for managing the publications process for OCR. I produce the annual Publications Catalogue and work closely with our production teams to ensure the most relevant materials are available for sale. Throughout the year I promote the service to our customers and respond to feedback to help improve our service. ***If you would like to speak to me please call 01223 552603.***

Jo Quartey

Publications Administrator



I am responsible for organising stock and for ensuring that customer orders are processed efficiently and on schedule. I am also responsible for updating the online ordering website, to ensure that you have the most up-to-date information available before placing your order. ***You can call me on 01223 552636 if you would like further information on publications or have a query with placing an order.***

Andrea Cleveland

Publications Administrator



I am responsible for sending materials such as past papers, mark schemes and reports to print to ensure stock is always available for you to order. To ensure our online ordering service is meeting your needs, I contact customers who have ordered online to request feedback on the service. ***You can contact me on 01223 552600 if you would like to give feedback on our service or have a query with placing an order.***

www.ocr.org.uk

OCR customer contact centre

Vocational qualifications

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General qualifications

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