

Travel and Tourism

Level 2 National Award in Travel and Tourism (3 unit)*

Level 2 National Certificate in Travel and Tourism (6 unit)**

Introduction

The OCR Nationals have been designed to provide candidates with high quality, industry-recognised qualifications geared to the specific requirements of key sectors.

The OCR Level 2 National Award and National Certificate in Travel and Tourism have been developed to recognise candidates' skills, knowledge and understanding of travel and tourism activities, environments and operations. They have been designed to accredit candidates' achievements in a modern and practical way that is relevant to the workplace.

The OCR Level 2 National Award and National Certificate in Travel and Tourism are qualifications that have been accredited by QCA.

Unit content

Mandatory units

- Unit 1 Exploring travel and tourism
- Unit 2 Dealing with customers in travel and tourism
- Unit 3 Investigating tourist destinations
- Unit 4 Promoting travel and tourism

Optional units

- Unit 5 Investigating visitor attractions
- Unit 6 Investigating package holidays (tour operations)
- Unit 7 Investigating travel agency operations
- Unit 8 Exploring hospitality in travel and tourism
- Unit 9 Planning and running a travel and tourism event
- Unit 10 Using technology and the Internet for travel and tourism
- Unit 11 The effects of travel and tourism on a community
- Unit 12 Exploring travel and tourism in a region of the UK
- Unit 13 Investigating airports and airlines
- Unit 14 Introduction to career planning for travel and tourism
- Unit 15 Work experience in travel and tourism

* To achieve the Level 2 National Award candidates must achieve mandatory units 1 and 2 plus any other unit.

** To achieve the Level 2 National Certificate candidates must achieve all four mandatory units plus two optional units. However, only one of units 14 and 15 will count towards the full qualification.

Approval and funding

The OCR Level 2 Nationals in Travel and Tourism have been accredited at Level 2 and are eligible for funding under the Learning and Skills Council's Section 96/97 arrangements.

Qualification structure

Candidates can be entered for the OCR Level 2 Nationals in Travel and Tourism in a variety of ways:

- **For a full qualification**
- **For an individual unit**

For the full OCR Level 2 National Award in Travel and Tourism, candidates **must** achieve mandatory units 1 and 2 and one other unit.

For the full OCR Level 2 National Certificate in Travel and Tourism, candidates **must** achieve mandatory units 1 – 4 and two optional units.

For candidates attempting individual units, unit achievement will be individually certificated.

Form of assessment

All units are centre-assessed and externally moderated by an OCR Visiting Moderator. All units are graded: Pass, Merit, Distinction, Fail.

Full award certificates will be graded: Pass, Merit, Distinction.

Progression Routes

Progression into employment

These qualifications are designed to enable candidates to enter employment at operative or trainee level within a wide range of travel and tourism environments. Such candidates would normally enter employment through a work-related training programme.

Progression to further qualifications

These qualifications have been designed to aid progression to the OCR Level 3 Nationals in Travel and Tourism. They also provide a basis for progression to other qualifications at Level 3.

Qualification support

The Centre Handbook offers centres a comprehensive guide to the structure and administration of these qualifications.

Our website, www.ocr.org.uk, contains all the most up-to-date and relevant information about the qualification. This includes the Centre Handbook and OCR model assignments (for specific units).

OCR runs regular programmes of training workshops for tutors to help centres maintain best practice in their delivery of these qualifications. For more details contact OCR Training on 024 7649 6938.

If in doubt over any aspect of the specification, assessment or administration for these qualifications, please contact OCR's Customer Contact Centre in Coventry where staff will help. Telephone 024 76 851509.

Fees

Centre approval	Free
Candidate entry	For current fees consult the OCR Fees List (A250)

What to do next?

To seek approval to offer the qualification(s), please apply on-line following the step-by-step guide to applying for approval for vocational qualifications indicated on our 'Centre Approval' webpage.

You might be interested to know that OCR staff are available to help with any aspect of setting up a vocational assessment centre. Through an advisory telephone call or a centre visit, we can assist, not only with the completion of the form, but also provide advice on the following areas:

- identifying potential candidates and marketing opportunities
- meeting OCR requirements
- identifying resourcing levels, both in terms of staff and equipment
- the documents you might need for the benefit of the candidates and a smooth running centre operation

For further information, please get in touch with our **Customer Contact Centre** by phone: **(024 7685 1509)**; email: **vocational.qualifications@ocr.org.uk**; or in writing: **OCR Customer Contact Centre, OCR, Westwood Way, Coventry, CV4 8JQ.**

A summary of how the approval process works is provided in our **Admin Guide for Vocational Qualifications** (publication ref. code: A850). Our **Fees List** contains the charges for centre evaluation, candidate entries and certification. Both documents are available to download from our website **www.ocr.org.uk**

www.ocr.org.uk

OCR customer contact centre

Vocational qualifications

Telephone 024 76 851509

Facsimile 024 76 851633

Email vocational.qualifications@ocr.org.uk

General qualifications

Telephone 01223 553998

Facsimile 01223 552627

Email general.qualifications@ocr.org.uk

OCR

1 Hills Road, Cambridge CB1 2EU

Telephone 01223 552552

Facsimile 01223 553377



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